

Feast Catering Policies 2009



4122 E. Speedway,
Tucson, AZ, 85712
(520) 326-8383

www.feastmenu.com

MJ Wieboldt
Catering Director
catering@eatatfeast.com

*4-Time Winner- Best Caterer
Tucson Weekly's Best of Tucson*

*25 Best Restaurants in Arizona
Arizona Highways Magazine*

*Top 4 Restaurants in Tucson
Zagat Dining Guide*

- All date reservations are considered tentative until a written or electronic confirmation and a 50% deposit of the total estimate is received. The balance is due on the date of the event.
- A minimum number of guests is required seven (7) days prior to the event. This guest count will be the minimum number of meals charged. The number may be increased up to 72 hours before the event.
- *Cancellations within two weeks of event will be refunded the full amount less costs incurred. Cancellations within one week forfeit refund on deposit. Cancellations less than 72 hours before event are subject to full charge.*
- Any last minute requests (within 72 hours of event) may be accepted at the sole discretion of Feast and become part of your individual Catering Agreement.
- Certain dishes may require a minimum order.
- Occasionally, circumstances arise making some items unavailable. Should this occur, Feast reserves the right to substitute appropriately.
- Prices subject to change with market fluctuation.

Full Service Catering Policies

- The charge is \$22 per hour per personnel, portal to portal, with a four-hour minimum. Feast does not accept unauthorized staffing or volunteers to deliver and/or set up and/or maintain events in lieu of Feast Catering representatives.
- Bartending arrangements must be approved by Feast.
- Some events may require an on-site facility assessment by a Feast representative.
- Charge for holidays is time and a half (\$33 per hour). Holidays are Thanksgiving, Christmas Eve, Christmas, New Year's Eve, New Year's Day, Easter and Independence Day.
- A kitchen fee is added at 13% of the food total. This covers the use of Feast's catering equipment, serveware (platters, chafing dishes, etc.), ice and supplies specific to your event.

Delivery Policies

- Delivery charges include setup and pickup. Please plan a window of thirty minutes to one hour before your scheduled event for our delivery.
- The minimum delivery charge is \$35. Increases in the delivery charge depend on distance from Feast and size and/or complication of delivery.
- A kitchen fee is added at 10% of the food total. This covers the use of Feast's catering equipment, serveware (platters, chafing dishes, etc.), ice and supplies specific to your event.
- Surcharge for holiday deliveries is \$60. Holidays are Thanksgiving, Christmas Eve, Christmas, New Year's Eve, New Year's Day, Easter and Independence Day.

Pick-Up Policies

- All pick up orders are placed in Feast take-out boxes. Pewter and disposable platters are available for an additional fee.
 - Surcharge for holiday pick-ups is \$60. Holidays when the restaurant is closed are Thanksgiving, Christmas, New Year's Day, and Independence Day.
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